

Specialty/ A2 Exam Test Readiness

Below are some tips for preparing for a Specialty/ A2 Exam. If you have any questions, please do not hesitate to reach out to support@proctoru.com.

- Watch this [Video](#) that outlines what to expect on Exam day
- Test your equipment in both ProctorU & Hesi Evolve to ensure your device is test ready.
- Have a government issued ID.
- You may not have any one else in the room with you.
- Remove all watches from wrists.
- Remove headphones/earbuds/earplugs.
- Unplug and remove or cover additional display monitors.

Support & Troubleshooting:

- Invalid Access Code Error Message:

If you get the below screen with this error message: open the chat box in your ProctorU account and type 'live representative'. Once you connect with a live support representative, let them know your access code is not injecting. The support representative will assist you into the exam.



Additional Questions?

- Live Chat Support in your ProctorU account for immediate assistance.
- What am I allowed to have During my Exam: [Click Here](#)
- Mac Users: [Please Read](#)