Online Remote HESI A2 RN Entrance Exam Registration Instructions

Students who have used ProctorU previously:
If you have ever used ProctorU before, you cannot use your standard institution account. The process is different for HESI exams. Visit [this site](#) and follow the steps outlined. When you get to the point of scheduling your exam, look for this exam name:

HESI A2 RN Entrance Exam 1st attempt
HESI A2 RN Entrance Exam 2nd attempt

Students who have not used ProctorU previously:
Please Read [this website](#) and follow the below steps and instructions to get started with ProctorU.

1. Create a ProctorU username and password in order to register for and take your exam
   - ✓ For your Institution, please select "**Elsevier – HESI**"
   - ✓ If you already have a ProctorU account, you will need to sign in and then "add enrollment" from your profile > account settings and select "**Elsevier – HESI**" for the Institution. Then update account.
2. For all exams: Register for your exam(s) at least 72 hours prior to your test date. Please register directly on the ProctorU website, no need to do so in your HESI account.
   - ✓ When registering, your term will be the name of your Institution.

Please start checking compatibility of your device now rather than later by completing all of the steps below. All steps below must be completed and successful prior to testing day.

1. Mac Catalina update - If you are on 10.15.2 or 10.15.3, you need to update to 10.15.4. If you have not updated, please stay on 10.15.1. 2.
2. Please run the HESI compatibility checker and HESI mock exam. Please also install the HESI Secure Browser listed in the HESI mock exam https://hesi.elsevier.com/systemChecker/index.html

3. Download the ProctorU extension
   https://www.proctoru.com/portal/elsevier-hesi
4. Run the ProctorU compatibility checker
   https://www.proctoru.com/portal/elsevier-hesi
5. Hardwire internet connection into the device before testing to improve performance.
6. Use their evolve USERNAME not their email address when logging into HESI to take their exam.

All Students:

Once you have set up your ProctorU account and have registered for your HESI Exam Session, please email your registration confirmation to hvincent@trcc.edu.

Important Notes For Testing:

- ✓ You will need to have your Evolve username and password in order to test (you will be prompted for this after starting your exam session).
- ✓ You'll need a computer, a webcam, and a microphone to take this exam. You will also need to be in a well-lit, private and quiet area that is free from interruption.
- ✓ You will be connected to a live proctor for this exam and asked to show a physical, valid, Government issued ID to authenticate your identity. Your face and your screen will also be recorded through the duration of the exam.
- ✓ You will be asked to show your entire testing space during the startup process.
- ✓ The startup process will take between 10-25 minutes and does not deduct against your actual exam time.
- ✓ It is important that you have enough bandwidth available during the exam. Be aware that other people on your network streaming videos or using excessive bandwidth can impact your testing experience.

Helpful ProctorU Tutorials & Testing Instructions:

Readiness Guide

Assistance:

If you need immediate assistance, please access your [ProctorU Account](#) and use ProctorU's Live Chat feature OR Call 1-855-772-8678.

If this is a non-urgent request, please click [here](#) to enter the details of your request and a member of ProctorU's support staff will respond as soon as possible. (Response times will fall within 24-48 hours)

For Three Rivers College assistance, contact Hannah Vincent at hvincent@trcc.edu or 573-840-9666 ext. 3672